



**SEVIER COUNTY**  
**ELECTRIC SYSTEM**  
*The power behind our community*

## The Powerline

Volume 1 Issue 3

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### Sometimes It Feels Good To Get Into **HOT WATER**

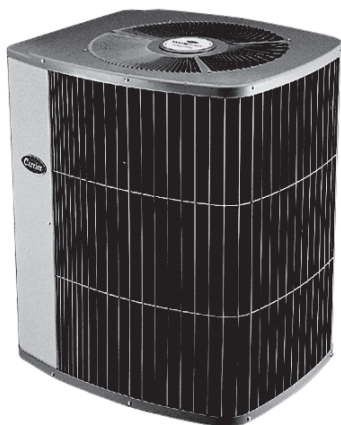
The Marathon water heater is the most energy efficient water heater you can buy. And you can enjoy Hot water and cool savings year round. The Marathon has many features that include:

- A lifetime guarantee
- Long term savings. The increased energy efficiency will reduce your bill \$5-\$6 each month
- A no leak guarantee for as long as you own your home
- Environmentally friendly insulation
- Seamless tank that won't rust or corrode and resists dents and scratches
- Pipe Wrap Energy Kit to reduce heat loss from plumbing lines
- Special temperature and pressure relief valves for security
- \$120.00 rebate towards your electric bill



*Do you realize that the water heater and heating system accounts for more than half of your homes total electric usage. This fall have your system checked for preventative maintenance and to ensure your system is operating at full capacity. SCES can provide a list of QCN contractors to assist you.*

## Comfort, Quality, & Energy Efficient



Whether it's snowing outside or a hundred degrees in the shade enjoying the benefits of an electric heat pump is now easier than ever thanks to the Quality Contractor Network (QCN), established by Sevier County Electric System and TVA. Heat pumps are an economical way of heating or cooling your home but to maximize their benefit they need to be installed properly. The QCN ensures just that.

Sevier County Electric System will provide you a list of the contractors who will give you a free estimate. SCES also offers financing @ 8% interest for up to 10 years and the payments are included on your monthly electric bill.

You will now cool for less. Heat for less. And now, take a deep breath, pay less.



#### **REQUIREMENTS**

- QCN contractor only
- Customer must own the property
- Customer must be approved with credit check.



## The Warmth of a Fireplace. The Ease of Electric.

A Dimplex electric fireplace combines traditional fireside comfort and warmth with convenience and savings. SCES offer all-electric fireplaces that give you the beauty of the real thing without the mess, danger or expense of wood-burning fireplaces. In addition, the electric fireplace is available in a variety of styles, plugs into any standard 120-volt wall outlet and costs just pennies a day to operate.

Models that are easily installed in existing fireplace openings are also available. Operate the fireplace from anywhere in the room with the remote control. The flame and heater are completely adjustable and operate independently so you can enjoy attractive flames without the heat year-round. The units light bulbs, which are available at any hardware store, will need to be replaced every 2 to 3 years, but that's all the maintenance that's required.

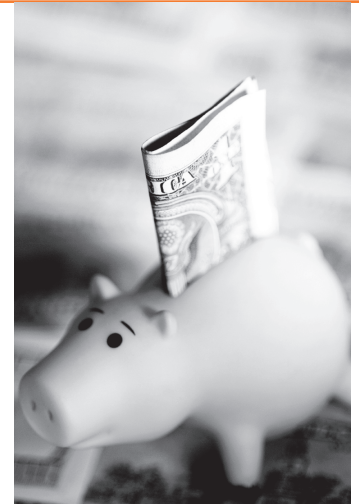
SCES has several displays set up throughout the lobby. SCES also offers financing that can be added directly to your electric bill. Stop by our office to experience the warmth and beauty of an all-electric fireplace. For more information contact Lucas Harkleroad at 865-774-6264.

# Project Round Up

## A Little Change Makes A Lot of Difference

Giving back to our community is a very important part of Sevier County Electric System's business philosophy, and we believe that our customers share this ideal. Project Round Up is one of the easiest ways we can all help members of our community, and it costs less than a dollar a month.

Project Round Up helps customers in our community by providing electric service in times of hardship. Sevier County Electric System's customers contribute to the program by volunteering to have their monthly electric bills rounded up to the next whole dollar. Individual contributions never amount to more than 99 cents each month. The total would not exceed \$12.00 a year. Put this small change together and it makes a lot of difference to our community.



## Power off? Who are you going to call?

# Power Action Line

The Power Action Line (PAL) is an automated system that answers the phone and records customer information about power outages

How to use the Power Action Line

- Make sure SCES has correct telephone information (whether it is a land line or cell phone).
- In case of an outage call 865-774-6300. If you call from a cell phone or borrowed phone be sure to enter the phone number of the affected location.

The PAL answers approximately 1200 calls per hour, making it easier to receive information even after a major storm. It also automatically calls you back when the power has been restored. For the PAL to function properly and efficiently, the phone numbers for electric accounts must be kept current. Call SCES at 865-453-2887 to make sure your account information is correct.

SCES wants your phone number