



## Rate Change and Decrease Effective October 1, 2016

As of October 1, 2016, TVA increased the rate on what it charges SCES for electricity by 1.5%. To offset the TVA rate increase, SCES increased its monthly customer charge by \$2 but has **reduced its retail kwh rate**. These two changes equate to an approximately net zero effect for the residential customer. This is the first increase in our customer charge in over 8 years.

The average SCES residential customer uses approximately 1150 kwh of electricity per month. As you can see in the example below, the average customer bill will remain relatively unchanged. Please note actual billing amounts will vary depending upon individual usage.

<b>Example</b>	<b>Rate</b>	<b>Service Charge</b>	<b>Rate</b>	<b>Total</b>
	(cost per kWh)	(per month)	(per 1150 kWh)	
<b>New</b>	\$0.08888	\$14.50	\$102.21	\$116.71
<b>Old</b>	\$0.09051	\$12.50	\$104.09	\$116.59
<b>Difference</b>				\$0.12



## GET A FREE

### ENERGY SAVINGS KIT AND HOME DEPOT GIFT CARD

WHEN YOU COMPLETE THE eScore™  
HOME ENERGY SELF AUDIT



**energyright**  
solutions



Are your energy costs draining your budget? The online eScore Self Audit shows you how to save money by saving energy. It helps you identify how your home uses energy and the steps you can take that will yield the most money in energy savings.

Complete the eScore Self Audit and receive:

- A **FREE** customized energy report laying out your strategy for eliminating energy waste.
- A **FREE** energy savings kit with helpful money-saving tools, including outlet and light switch gaskets which reduce drafts and save energy.
- A **FREE** \$10 Home Depot gift card to use toward any of your energy-saving upgrades.

Go to [2eScore.com](http://2eScore.com) and take the eScore Self Audit to find out how much you can save.

## Comfort, Quality, & Energy Efficiency

Whether it's snowing outside or a hundred degrees in the shade, enjoying the benefits of an electric heat pump is now easier than ever thanks to the **Quality Contractor Network (QCN)**, established by Sevier County Electric System and TVA. Heat pumps are an economical way of heating or cooling your home, but to maximize their benefit, they need to be installed properly. The QCN ensures just that.

Sevier County Electric System will provide you a list of the contractors who will give you a **free estimate**. SCES also offers **low-rate financing for up to 10 years** and the payments are included on your monthly electric bill.

You will now cool for *less*. Heat for *less*. And now, take a deep breath, pay *less*.

For more information contact Lucas Harkleroad  
lharkleroad@sces.net or (865)774-6264



### REQUIREMENTS

- QCN contractor only
- Customer must own the property
- Customer must be approved with credit check.



**Rheem Marathon Series** lifetime electric water heaters feature a high-efficiency design with a lightweight tank that won't corrode. It is the most durable electric water heater ever made. The unique award winning construction of the seamless plastic tank makes a stronger, higher quality, and longer lasting product. Titanium lower and copper upper elements resist lime buildup and operate more efficiently. These features, along with the BEST warranty, mean the BEST value for an electric water heater in the industry! The tank has a limited LIFETIME warranty, and the parts have a six year warranty.

Plus, SCES and TVA will give you a  
**\$120 credit** on your next electric bill.

Financing available. (residential only)

# Marathon®



power  
action line

**865-774-6300**

A Friendly Voice When the Lights Go Out

**In the dark? Call 865-774-6300** if you experience a power outage. Using our automated system is the most efficient way to have your power restored.